Collecting Customer Payment is Easy with iPay!
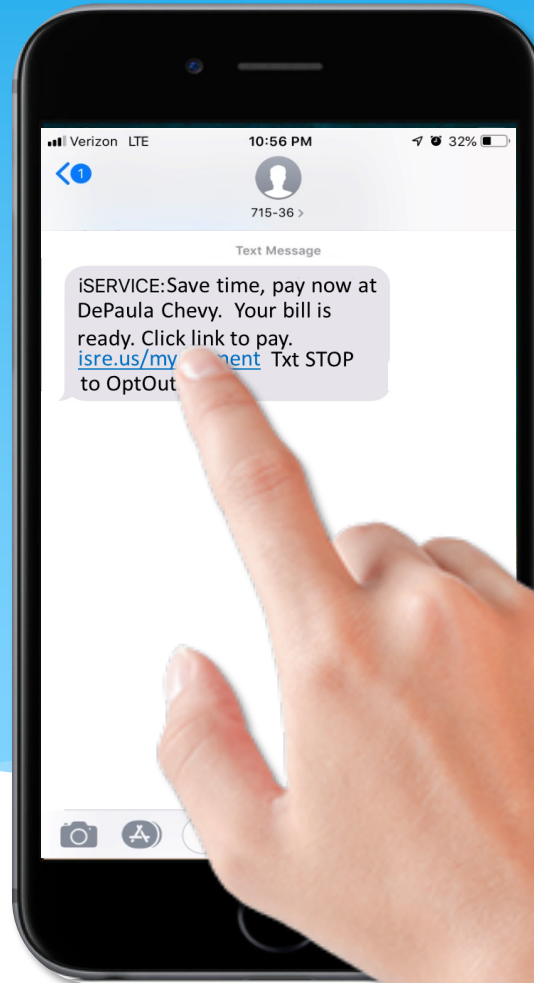
Mobile Pay

Messages ••ıl LTE   9:26 PM   ⚹ ⏱ 🔋 36%

client.iserviceauto.com   ↻

👁 iSERVICE

CHEVROLET SUPERSTORE
DEPAULA

Click below to pay for your car services.

Amount: $141.39

PAY NOW

MasterCard VISA DISCOVER NETWORK AMERICAN EXPRESS

Credit Card
1234
1234 5678 9012 3456
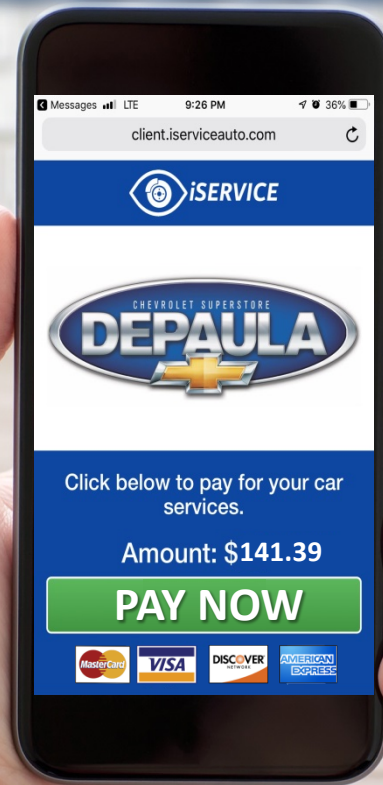
👁 iSERVICE

Fast + Simple = Great Service

✓ **Faster & more convenient for your customers**

✓ **Arrange late-night vehicle pickup by getting paid in advance**

✓ **Fewer customers standing in the cashier line**

✓ **No download required**

✓ **Service Advisors become much more efficient**

✓ **Branded with your logo**

STEP 1: The customer receives text with a link

iSERVICE:Save time, pay now at DePaula Chevy. Your bill is ready. Click link to pay. isre.us/my____ment Txt STOP to OptOut

STEP 2: The customer clicks the "PAY NOW" button

client.iserviceauto.com

👁 iSERVICE

Click below to pay for your car services.

Amount: $141.39

PAY NOW

STEP 3: A secure gateway populates for the customer

STEP 4: The customer enters their credit card information

STEP 5: The customer is notified of a successful transaction

Save Time and Increase Your Customer Satisfaction Index!

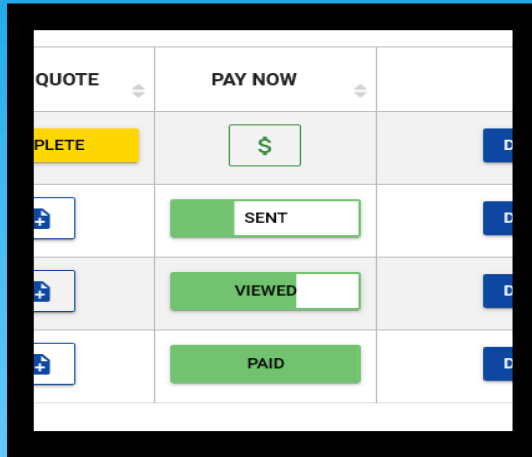**STEP 6:** The customer's receipt is emailed to them instantly

STEP 7: The customer's email is captured for future marketing

Service Advisor Dashboard Made Simple

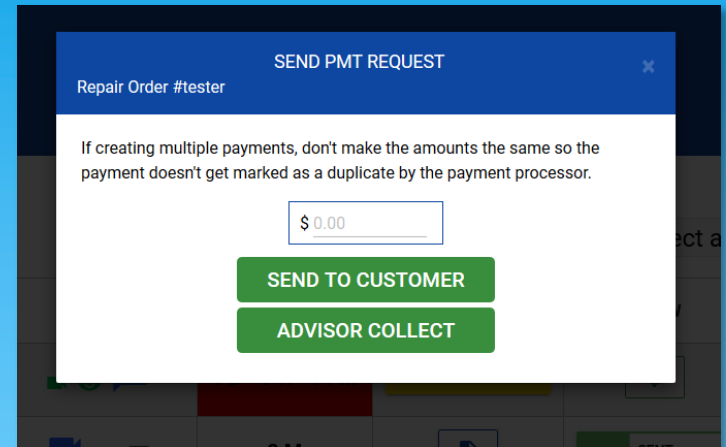**1. The service advisor clicks the icon on the dashboard to view the status bar.**

QUOTE	PAY NOW	
PLETE	$	D
+	SENT	D
+	VIEWED	D
+	PAID	D

2. They then enter the amount and send it to the customer or collect in person.

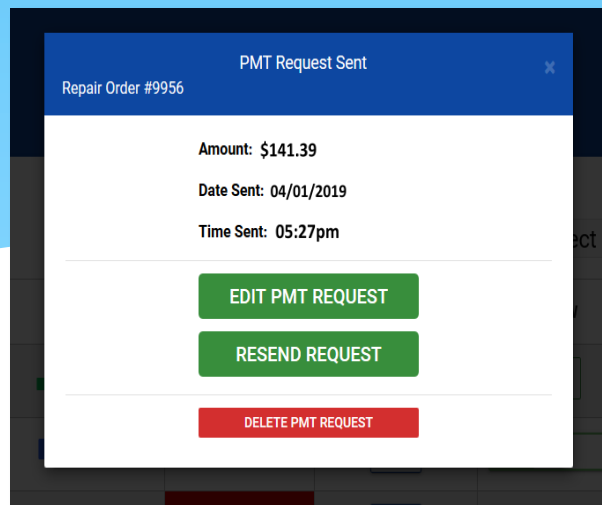## SEND PMT REQUEST
Repair Order #tester

If creating multiple payments, don't make the amounts the same so the payment doesn't get marked as a duplicate by the payment processor.

$ 0.00

SEND TO CUSTOMER

ADVISOR COLLECT

3. The advisor can then view the time sent and edit, resend or delete the request.

PMT Request Sent
Repair Order #9956

Amount: **$141.39**

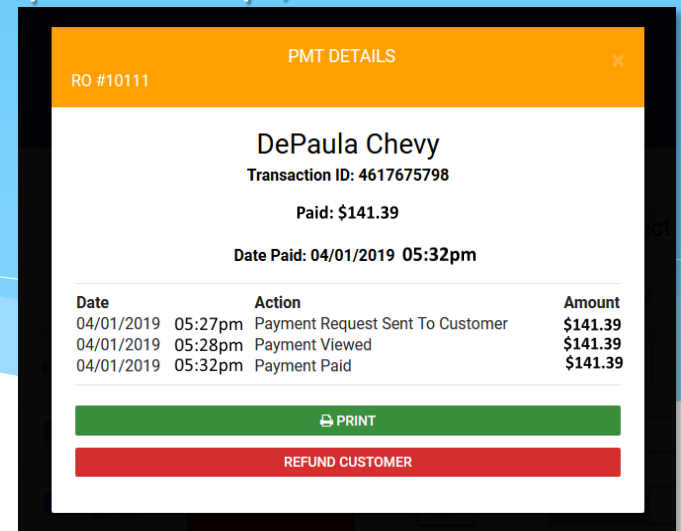Date Sent: **04/01/2019**

Time Sent: **05:27pm**

EDIT PMT REQUEST

RESEND REQUEST

DELETE PMT REQUEST

4. The advisor can see transaction history, print a receipt, or execute a refund.

PMT DETAILS
RO #10111

DePaula Chevy

Transaction ID: 4617675798

Paid: $141.39

Date Paid: 04/01/2019 05:32pm

Date		Action	Amount
04/01/2019	05:27pm	Payment Request Sent To Customer	$141.39
04/01/2019	05:28pm	Payment Viewed	$141.39
04/01/2019	05:32pm	Payment Paid	$141.39

🖨 PRINT

REFUND CUSTOMER

Reporting Made for Dealers

| 2019-04-01 | | 2019-04-04 | | | | **SUBMIT** |

Showing results for 2019-04-01 - 2019-04-04

Copy | Excel | CSV | PDF

Search: [   ]

RO #	AMOUNT	CUSTOMER NAME	ADVISOR	TRANSACTION ID	TIMESTAMP	TYPE
742119	$141.39	Bill Anderson	Joe Smith	4619702180	04/02/2019 8:42pm	payment
742120	$30.	Dan Stevens	Joe Smith	4617675798	04/01/2019 9:27pm	**REFUND**
742121	$325	Jenny Mack	Joe Smith	4621512752	04/03/2019 5:20pm	payment
TOTAL PAYMENTS: $466.39		**TOTAL REFUNDS: $30.00**		**NET: $436.39**		**TRANSACTIONS: 3**

Showing 1 to 3 of 3 entries

Previous | 1 | Next

✓ Quickly print nightly recap with ease
✓ Easy access to any report time frame
✓ Quickly identify all payment types including refunds
✓ Communicate with your Accounting Office easily and clearly

Additional Features & Benefits

Upload your own logo or Thank You video. Choose between a logo or video in DEALER SETTINGS

Use your current Merchant Account/Credit Card Processor

Collect payment upfront for specialized parts

Seamless integration

Contact us: payment@iSERVICEauto.com